## $\square_{\text {compelitive }}$ Analysis



## Porter's Five Forces Analysis



## Suppliers \& Buyers' Power


$\rightarrow$ Food Delivery Service
$\rightarrow$ Retailers
Walmart ${ }^{\prime}: \begin{aligned} & \text { WHOZLE } \\ & \text { FOODS }\end{aligned}$ FOODS COSTCO REAL CANADIAN
SUPERSTORE

SHOP LOCAL
$\rightarrow$ Wholesale Distributors

$\rightarrow$ Farmers' Market


## Competitive Rivalry Analysis

| Local \& Specialty Products | Artisanal <br> Product <br> Variety | Home Delivery Option | Minimum <br> Order <br> Value | Group Buy Feature | Pricing Power | In-Person <br> Shopping <br> Experience | Seasonality |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Food Delivery Services | Low | $\checkmark$ | $\checkmark$ | $\boldsymbol{X}$ | $\boldsymbol{X}$ | $\boldsymbol{X}$ | $\boldsymbol{X}$ |
| Wholesale Distributors | Low | $\checkmark$ | $\checkmark$ | $\boldsymbol{X}$ | $\checkmark$ | $\boldsymbol{X}$ | $\boldsymbol{X}$ |
| Retailers | Low | $\checkmark$ | X | $X$ | $\checkmark$ | $\checkmark$ | $X$ |
| Farmers' Market | High | $\boldsymbol{X}$ | $\boldsymbol{X}$ | $\boldsymbol{X}$ | $\checkmark$ | $\checkmark$ | $\checkmark$ |
| Tango Buy | High | $\checkmark$ | $\boldsymbol{X}$ | $\checkmark$ | $X$ | $X$ | $\checkmark$ |

## Porter's Five Forces Analysis



## Sustainable Competitive Advantage

To provide our users with a better experience Tango Buy will...

- Care in choosing and gathering niche products of local artisanal goods which are hard to find in the regular market
- Build relationships with our suppliers
- Provide distribution service
- Keep users up to date with seasonal product availability and unique product offerings with weekly updates



## 190-To-Market Plan

## 山川

## 4Ps of Marketing



4Ps - PRODUCT

1. Digital platforms (Web \& App)
2. Free delivery service
3. Group-buy
4. Easily connect with local producers

Key features Of our product
5. Artisanal and Rare
6. Locally-sourced


## 4Ps-PRODUCT



## Place

- Farmer's market
- ON farm's
association
- Directly connect with

Tango Buy

## Quality

- Ingredients
- Locally produced


## Price

- Able to provide
pricing list for group-
buying
- Fair margin


## Service

- Process time cycle $\leq 3$ days
- Cash out in advance

VS after

## 4Ps- PRICE

## 30-50\% Commission from suppliers

Software as a service:

5\% service fee on each transaction
\$5.99 subscription on membership

## SUPPLIERS

CONSUMERS

## 4Ps-PLACE \& PROMOTION

An e-commerce platform with high variety of local artisanal products, with the home delivery option, without minimum order value, and offers the group-buy feature.


Farmers Market and
Craft Shows


Social Media


INITIAL LOCATION:
GTA

## EXPANSION

LOCATION:
Other cities

Location

## 4Ps-PLACE \& PROMOTION

## June to October in Events and Festivals



Best time to promote


SEPT. - DEC. 2022 \& 2023

- Christmas Sale
- OOAK promotional ads
- Black Friday Sale

| IMC |
| :---: |
| Tools |




Sales
Promotion

First User Discount
First

Retained Customers


- Business cards
- Samples
- Stickers
- Car wraps
etc.



## (i) 1 shopify



## IMC



Total yearly visitors
How we are going to reach customers



|  | Year 1 | Year 2 |
| :--- | :---: | :---: |
| New Converted Customers | 19,000 | 60,000 |
| Number of People subscribed for membership | 1,300 | 4,200 |
| Retained Customer (Purchase >=6times) | 5,214 | 20,200 |
| New Registration Discount : 10\% off | $\$ 47,000$ | $\$ 149,000$ |
| Free 1st-month Membership | $\$ 8,000$ | $\$ 25,000$ |
| Event Coupons(holidays) | $\$ 3,600$ | $\$ 9,700$ |
| Retained Customer Benefit | $\$ 4,500$ | $\$ 13,000$ |
| Total Cost (\$) | $\$ 64,000$ | $\$ 197,000$ |


|  | Year 1 | Year 2 |
| :--- | ---: | :--- |
| Yearly visitors | 371,000 | $1.13 m$ |


| Facebook | Year 1 | Year 2 | YouTube | Year 1 | Year 2 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| CPM | \$11 | \$11 | YouTube Video Production | \$1,800 | \$3,500 |
| Cost (\$) | \$10,000 | \$36,800 | CPV | \$0.026 | \$0.026 |
| Cost (\$) |  |  | Cost of YouTube (\$) | \$14,000 | \$45,000 |
| Visitors | 154,000 | 174,000 | Number of Views | 538,000 | 1.7 m |
|  |  |  | Click-Through Rate | 4\% | 4\% |
|  |  |  | Visitors | 22,000 | 69,000 |
| Social Media Influencers |  |  | Linkedln |  |  |
| Total Number of Influencers at Year End | 7 | 10 | Impressions | 13,314 | 106,000 |
|  |  |  | Visitors | 73 | 586 |
| Visitors | 195,000 | 887,000 | CPM (\$) | \$33 | \$33 |
| Cost of Influencer with 100k followers | \$200 | \$200 | Cost of Linkedın (\$) | \$50 | \$500 |
| Cost of Influencer with 1M followers | \$1,000 | \$1,000 | Total Cost (\$) | \$ 450 | \$ 3,600 |
| Cost of Influencers (\$) | \$10,600 | \$41,000 |  |  |  |



| Click-Through Rate | $2.69 \%$ | $2.69 \%$ |
| :--- | ---: | ---: |
| CPM (\$) | $\mathbf{\$ 3 8}$ | $\mathbf{\$ 3 8}$ |
| Total Cost | $\mathbf{\$ 2 , 3 0 0}$ | $\mathbf{\$ 8 , 1 0 0}$ |
| Yearly visitors | 1,600 | 5,700 |


|  | Year 1 | Year 2 |
| :--- | ---: | ---: |
| Mail Campaign | $\$ 180$ | $\$ 3,600$ |
| Number of Stickers per bundle | 240 | 240 |
| Bundle of Stickers Needed | 6 | 83 |
| Price per bundle (240pcs) | $\$ 60$ | $\$ 60$ |
| Cost of Stickers (\$) | $\$ 360$ | $\$ 5,000$ |
| Number of Business Cards | 200 | 300 |
| per bundle | $\$ 22$ | $\$ 22$ |
| Price per bundle (100pcs) | $\$ 418$ | $\$ 792$ |
| Cost of Business Cards (\$) | 2,300 | 15,000 |
| Number of Samples needed | $\$ 0.50$ | $\$ 0.50$ |
| Average price per sample | $\$ 1,150$ | $\$ 7,500$ |
| Cost of samples (\$) | $\$ 3,000$ | $\$ 6,000$ |
| Car Wrap (\$) | $\$ 5,700$ | $\$ 23,000$ |

## MARKETING MILESTONES



## $\square_{\text {Business }}^{4}$ Plan



## Product Development Plan <br> (3 stages, 16 months)

1st Stage (6 months)

- Essential features

2nd Stage (4 months)

- Engage \& Increase the retention\%

3rd Stage (6 months)

- Enhance the bond with suppliers



## Financial Model - Updated Assumptions

## Assumptions on Tollgate 2

| $\mathbf{1}^{\text {st }}$ Month Expected Targeting Visitors | $7,000^{[1]}$ |
| :--- | ---: |
| Growth Rate (Yr. 1 - Yr. 2) | $\mathbf{1 0 . 7 4 \%}{ }^{[2]}$ |
| Growth Rate (Yr. 3 - Yr. 5) | $\mathbf{2 . 1 5 \%}$ |
| Expected Conversion \% | $3 \% \%^{[4]}$ |
| Customer Retention Rate | $35 \%^{[5]}$ |
| Average order size | $\$ 25.00$ |
| Monthly order frequency | $1.5^{[6]}$ |
| Profit per order | $\mathbf{3 0 \%}$ |
| Membership Subscription \% | $7 \% \%^{[7]}$ |
| Membership Subscription \$ | $\$ 5.99$ |
| Average service fee per order | $\$ 1.25^{[8]}$ |
| Marketing Cost \% of Gross Revenue | $\mathbf{3 0 \%}$ |

## Updated First Year of Sales (2022) - Customer Acquisition Target

|  | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Monthly Targeted Visitors | 7000 | 8750 | 10938 | 13672 | 17090 | 21362 | 26703 | 33379 | 41723 | 52154 | 65193 | 81491 |
| Converted Customers/Buyers | 350 | 438 | 547 | 684 | 854 | 1068 | 1335 | 1669 | 2086 | 2608 | 3260 | 4075 |
| Retained Customers Orders | 0 | 123 | 153 | 191 | 239 | 299 | 374 | 467 | 584 | 730 | 913 | 1141 |
| Total Monthly Customer Orders | 350 | 560 | 700 | 875 | 1094 | 1367 | 1709 | 2136 | 2670 | 3338 | 4172 | 5215 |
| Subscription | 25 | 55 | 93 | 141 | 201 | 276 | 369 | 486 | 632 | 815 | 1043 | 1328 |

TOTAL CUSTOMER ORDERS (2022): 6,113 $\boldsymbol{\rightarrow} \mathbf{1 8 , 9 7 3}$

## Updated First Year of Sales (2022) - Revenue Sources

| Sales | $\$ 14,875$ | $\$ 23,800$ | $\$ 29,750$ | $\$ 37,188$ | $\$ 46,484$ | $\$ 58,105$ | $\$ 72,632$ | $\$ 90,790$ | $\$ 113,487$ | $\$ 141,859$ | $\$ 177,324$ |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \#1: Order Commission | $\$ 7,438$ | $\$ 11,900$ | $\$ 14,875$ | $\$ 18,594$ | $\$ 23,242$ | $\$ 29,053$ | $\$ 36,316$ | $\$ 45,395$ | $\$ 56,744$ | $\$ 70,930$ | $\$ 88,662$ |
| \#2:Subscription Income | $\$ 147$ | $\$ 330$ | $\$ 560$ | $\$ 846$ | $\$ 1,204$ | $\$ 1,652$ | $\$ 2,212$ | $\$ 2,912$ | $\$ 3,787$ | $\$ 4,880$ | $\$ 6,247$ |
| \#3: Service Fee Income | $\$ 438$ | $\$ 700$ | $\$ 875$ | $\$ 1,094$ | $\$ 1,367$ | $\$ 1,709$ | $\$ 2,136$ | $\$ 2,670$ | $\$ 3,338$ | $\$ 4,172$ | $\$ 5,215$ |
| Gross Revenue | $\$ 8,022$ | $\$ 12,930$ | $\$ 16,310$ | $\$ 20,534$ | $\$ 25,814$ | $\$ 32,414$ | $\$ 40,664$ | $\$ 50,977$ | $\$ 63,868$ | $\$ 79,982$ | $\$ 100,124$ |

TOTAL GROSS REVENUE (2022): $\mathbf{\$ 9 6 , 0 4 9 ~} \boldsymbol{\rightarrow} \mathbf{\$ 5 7 6 , 9 4 0}$

## Financial Model - Net Income Comparison

|  | OPTIMISTIC PROJECTION |  |  |  | YEAR 5 | REALISTIC PROJECTION |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | YEAR 1 | YEAR 2 | YEAR 3 | YEAR 4 |  |  | YEAR 1 | YEAR 2 | YEAR 3 | YEAR 4 | YEAR 5 |
| Revenue | \$1,090,915 | \$3,740,255 | \$5,991,751 | \$9,641,151 | \$17,037,761 | Revenue | \$1,090,915 | \$3,740,255 | \$5,991,751 | \$9,641,151 | \$17,037,761 |
| Less: Cost of Goods Sold (COGS) | \$513,974 | \$1,695,746 | \$2,417,728 | \$3,922,141 | \$7,043,602 | Less: Cost of Goods Sold | \$822,359 | \$2,713,193 | $\$ 3,868,365$ | \$6,275,426 | \$11,269,763 |
|  |  |  |  |  |  | COG |  |  |  |  |  |
| Gross Profit | \$576,940 | \$2,044,510 | \$3,574,023 | \$5,719,010 | \$9,994,159 | Gross Profit | \$268,556 | \$1,027,062 | \$2,123,387 | \$3,365,725 | \$5,767,997 |
| Less: <br> Total Operating Expenses | \$762,482 | \$1,828,536 | \$3,335,651 | \$5,018,731 | \$7,362,526, | Less: <br> Total Operating Expenses | \$697,722 | \$1,614,872 | \$3,031,018 | \$4,524,541 | \$6,475,032 |
| Operating Income before taxes | -\$185,542 | \$215,974 | \$238,372 | \$700,279 | \$2,631,632 | Operating Income before taxes | -\$429,166 | -\$587,809 | -\$907,631 | -\$1,158,816 | -\$707,035 |
| Less: Income Tax (35\%) | \$0 | \$10,651 | \$83,430 | \$245,098 | \$921,071 | Less: Income Tax (35\%) | \$0 | \$0 | \$0 | \$0 | \$0 |
| Net Income | -\$185,542 | \$205,323 | \$154,942 | \$455,181 | \$1,710,561 | Net Income | -\$429,166 | -\$587,809 | -\$907,631 | -\$1,158,816 | -\$707,035 |

## Thank You

 184
## Appendix




## Financial Model - Net Income (20\%)



## Financial Model - Net Income (50\%)

|  | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | OCT | NOV | DEC |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Revenue | \$15,459 | \$24,830 | \$31,185 | \$39,127 | \$49,056 | \$61,467 | \$76,980 | \$96,372 | \$120,612 | \$150,911 | \$188,786 | \$236,129 |
| Less: Cost of Goods Sold (COGS) | \$7,436 | \$11,900 | \$14,875 | \$18,594 | \$23,242 | \$29,053 | \$36,316 | \$45,395 | \$56,744 | \$70,930 | \$88,662 | \$110,827 |
| Gross Profit | \$8,021.76 | \$12,930.20 | \$16,309.50 | \$20,533.63 | \$25,813.80 | \$32,414.00 | \$40,664.26 | \$50,977.08 | \$63,868.10 | \$79,981.88 | \$100,124.11 | \$125,301.89 |
| Less: Total Operating Expenses | \$42,547.42 | \$41,433.01 | \$43,435.33 | \$47,438.23 | \$49,066.86 | \$52,977.64 | \$59,366.12 | \$63,976.71 | \$71,614.96 | \$77,690.75 | \$86,882.51 | \$100,247.20 |
| Operating Income before taxes | -\$34,525.67 | -\$28,502.81 | -\$27,125.83 | -\$26,904.60 - | -\$23,253.06 | -\$20,563.64 | -\$18,701.86 | -\$12,999.64 | -\$7,746.86 | \$2,291.13 | \$13,241.60 | \$25,054.69 |
| Less: Income Tax (35\%) | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$801.90 | \$4,634.56 | \$8,769.14 |
| Net Income | -\$34,525.67 | 7-\$28,502.81 | -\$27,125.83 | $3-\$ 26,904.60$ | ( 60 -\$23,253.06 | -\$20,563.64 | -\$18,701.86 | -\$12,999.64 | -\$7,746.86 | \$1,489.24 | \$8,607.04 | \$16,285.55 |



## Number of Target Customers (Canada)

Average Price per order-\$25
$\square$ Average Annual Orders per customer - 18 亜

## Total Market $=\$ 570$ million (1.26 million * \$25 * 18)

## Addressable Market in GTA = \$122 million $\|$

 (270 thousand * \$25 * 18)

## How we calculated the number of suppliers



Starting with 40 suppliers

New suppliers
after year 1=89
Year 1 TOTAL = 129

New suppliers after year $2=198$

Year 2 TOTAL =327

## How to use Tango Buy app



## Local Producers

## Consumers

* Not produce enough
* No showcase to consumers
- No infrastructure for distribution
* Lack of access to local produce
* Unnecessary spending
* Don't know the source of food


## A Digital Platform <br> ine

 Operational Logistics$\rightarrow$ Directly access to consumers

## Group buy

$\rightarrow$ Easy access to local produce
$\rightarrow$ Low cost

Mission
To elevate each small local Ontario food producer to the urban customer one group-buy at a time.

Vision To bring the most connected farmers market to the customer's home

| Product segmentation |
| :--- |
| Candles |
| Honey |
| Coffee \& Tea |
| Hand Soap |
| Gourmet Nuts |
| Artisanal-flavored Chocolate |
| Olive oil |
| Jam |
| Spices |
| Nut Butters |
| Gourmet Sauces and condiments (Hot Sauce, <br> BBQ sauce, Grilling Sauce, Mustard) |
| Vinaigrettes |





## SUPPLIER

Farmers Market and Craft Shows


Offer an alternative



1st \& 2nd Year Marketing Plan

Farmers Market and Craft Shows



Brand Awareness


Competitive diligence

